

# Fee Structure



**We always offer value for money with totally transparent charges**

Vassell's Commercial & Domestic Engineers Ltd believes in 100% transparent charges and we have a clear, upfront, open and honest pricing system. Our rates are clearly shown here, and our friendly and helpful staff will make customers fully aware of our rates at the time they book their job. Our pricing is 'middle of the road' but our service is second to none as our customers will testify.

Standard Rates (per hour) We will charge per every 30mins, after first hour.

| Rates                         | Mon–Fri<br>08:30am–5pm                             | Mon–Fri<br>5pm–08:30am                             | Saturday<br>9am–5pm                                | Saturday<br>5pm–9am                                | Sunday<br>9am–5pm                                  | Sunday<br>5pm–9am                                  |
|-------------------------------|--|--|--|--|--|--|
| <b>Plumbing</b>               | £95 First Hour<br>£38 per half an hour thereafter  | £95 First Hour<br>£55 per half an hour thereafter  | £120 First Hour<br>£65 per half an hour thereafter | £120 First Hour<br>£65 per half an hour thereafter | £120 First Hour<br>£75 per half an hour thereafter | £120 First Hour<br>£75 per half an hour thereafter |
| <b>Heating &amp; Gas Work</b> | £110 First Hour<br>£40 per half an hour thereafter | £110 First Hour<br>£44 per half an hour thereafter | £130 First Hour<br>£44 per half an hour thereafter | £130 First Hour<br>£44 per half an hour thereafter | £130 First Hour<br>£49 per half an hour thereafter | £130 First Hour<br>£59 per half an hour thereafter |
| <b>Air Condition</b>          | £110 First Hour<br>£50 per half an hour thereafter | £110 First Hour<br>£50 per half an hour thereafter | £130 First Hour<br>£60 per half an hour thereafter | £130 First Hour<br>£60 per half an hour thereafter | £130 First Hour<br>£65 per half an hour thereafter | £130 First Hour<br>£65 per half an hour thereafter |
| <b>Electrical</b>             | £110 First Hour<br>£38 per half an hour thereafter | £110 First Hour<br>£40 per half an hour thereafter | £130 First Hour<br>£42 per half an hour thereafter | £130 First Hour<br>£45 per half an hour thereafter | £130 First Hour<br>£48 per half an hour thereafter | £130 First Hour<br>£48 per half an hour thereafter |

Call us on  
**020 8320 1050**

| Rates   | Mon-Fri<br>08:30am-5pm | Mon-Fri<br>5pm-08:30am | Saturday<br>9am-5pm | Saturday<br>5pm-9am | Sunday<br>9am-5pm | Sunday<br>5pm-9am |
|---|------------------------|------------------------|---------------------|---------------------|-------------------|-------------------|
| Installation of new Fuse board                                    | £380                   |                        | £450                |                     |                   |                   |
| Installation of new socket  | £70                    |                        | £90                 |                     |                   |                   |
| Installation of external socket                                   | £85                    |                        | £105                |                     |                   |                   |
| Installation of external floodlight with motion sensor            | £120                   |                        | £140                |                     |                   |                   |
| Inspection & Testing DB House or Flat with 1 - 2 bedrooms         | £155                   |                        | £200                |                     |                   |                   |
| Inspection & Testing DB House or flat with 3 - 4 bedrooms         | £185                   |                        | £240                |                     |                   |                   |
| Addition cost per MCB   | £18                    |                        | £95                 |                     |                   |                   |
| Installation of Nest Thermostat                                   | £100                   |                        | £140                |                     |                   |                   |
| Installation of Nest Battery smoke detector                       | £75                    |                        | £95                 |                     |                   |                   |
| Installation of Nest Wired smoke detector to existing smoke alarm | £85                    |                        | £105                |                     |                   |                   |

Call us on  
**020 8320 1050**

| Rates                           | Mon-Fri<br>08:30am-5pm | Mon-Fri<br>5pm-08:30am | Saturday<br>9am-5pm | Saturday<br>5pm-9am | Sunday<br>9am-5pm | Sunday<br>5pm-9am |
|---------------------------------|------------------------|------------------------|---------------------|---------------------|-------------------|-------------------|
| Boiler Service                  | £90                    |                        | £150                |                     | £170              |                   |
| Gas Safety Certificate          | £75                    |                        | £95                 |                     | £130              |                   |
| Combined Service & Gas Safety   | £150                   |                        | £190                |                     |                   |                   |
| Material Collection by Engineer | £35                    |                        |                     |                     |                   |                   |

**Disposal of equipment** removed by Vassell's Commercial & Domestic Engineers LTD, up to 120 kg, will be subject to disposable charge of £50

**Our Rates:** We charge a minimum of one hour on all jobs, thereafter we will charge in 30-minute increments (most other companies charge in 1 hour ). Rates exclude materials and are subject to VAT. Please note: If an engineer attends your home to carry out the work and is unable to gain access or has been denied access, you will be charged for the first hour. If you want to cancel your appointment, you must give us a minimum of 24 hours prior to the appointment, otherwise you will be charged for the first hour.

**Estimates** can be provided on request.

**Fixed Prices** can be given if requested either verbal or a written quotation by our office before work commences and are subject to VAT.

**Materials supplied** by Vassell's Commercial & Domestic Engineers Ltd will be charged at trade price plus 20% mark up and are subject to VAT. Any appliance installed, or parts replaced by us will remain in the property of VCDE until full payment has been made.

**Material Collection:** Time for non-stock items will be kept to a minimum - any charge will be agreed with the customer in advance and will not exceed £35 + VAT.

**The Invoice** presented will clearly show a brief description of work carried out and a full breakdown of Labour and Materials.

**Payment** must be made in full by credit card or bank transfer to Vassell's Commercial & Domestic Engineers LTD upon receipt of the invoice.

**We do not charge** for travelling, parking, congestion or extra for call-out – we have no hidden charges.

**Furniture and appliances:** Our engineer will not move any pieces of furniture or appliances, is our client's responsibility to remove any objects from the area where our engineer will have to carry out works.

Call us on  
**020 8320 1050**